

✤ <u>MULTIPLE CHOICE QUESTION</u>

- 1. What is the key characteristic of direct labor?
 - a. Easily traced to specific products
 - b. Incurred during holidays
 - c. Variable in proportion to sales
 - d. Allocated to overhead costs
- 2. In a manufacturing company, examples of direct labor may include:
 - a. Supervisors
 - b. Quality control personnel
 - c. Machine operators
 - d. Maintenance staff
- 3. Direct labor costs are considered:
 - a. Fixed costs
 - b. Variable costs
 - c. Overhead costs
 - d. Both a and c
- 4. Indirect labor refers to the cost of labor that:
 - a. Can be easily traced to specific products
 - b. Contributes directly to the final product
 - c. Cannot be easily traced to a specific product
 - d. Is variable in nature
- 5. In a service-oriented business, examples of direct labor may involve employees:
 - a. Not directly delivering the service
 - b. Involved in the production process
 - c. Working flexible hours
 - d. Only working during peak demand
- 6. Indirect labor costs are considered overhead costs because:
 - a. They are easily traceable to specific products
 - b. They vary in direct proportion to production volume
 - c. They maintain the production environment
 - d. They contribute directly to the creation of the final product
- 7. What is the key identification feature of indirect labor?
 - a. Easily traced to specific products
 - b. Involvement in production tasks
 - c. Allocation to overhead costs
 - d. Variable in proportion to sales
- 8. Continuous monitoring and analysis help identify potential causes of:
 - a. Direct labor
 - b. Idle time
 - c. Overtime
 - d. Indirect labor
- 9. The wages and benefits of employees directly involved in the manufacturing or production process are classified as:
 - a. Variable costs
 - b. Direct costs
 - c. Indirect costs



- d. Overhead costs
- 10. Flexible work arrangements, such as staggered work hours, aim to:
 - a. Increase direct labor costs
 - b. Reduce idle time
 - c. Promote overtime
 - d. Eliminate indirect labor costs
- 11. Efficient scheduling involves:
 - a. Maximizing idle time
 - b. Carefully planning work shifts
 - c. Ignoring historical data
 - d. Reducing direct labor costs
- 12. Task allocation and cross-training aim to:
 - a. Increase idle time
 - b. Minimize direct labor
 - c. Seamlessly transition employees between tasks
 - d. Eliminate indirect labor
- 13. Flexible work arrangements can include:
 - a. Fixed work hours
 - b. Remote work options
 - c. Reduced employee engagement
 - d. Limited employee motivation
- 14. Continuous monitoring and analysis help identify potential causes of:
 - a. Increased direct labor costs
 - b. Decreased overtime
 - c. Idle time
 - d. Outsourced labor
- 15. The main goal of employee engagement and motivation is to:
 - a. Increase idle time
 - b. Decrease direct labor costs
 - c. Reduce employee satisfaction
 - d. Minimize idle time
- 16. Cost control measures during slow periods may involve:
 - a. Increasing labor costs
 - b. Temporary layoffs
 - c. Continuous monitoring
 - d. Ignoring production needs
- 17. The purpose of efficient scheduling is to ensure that employees are:
 - a. Engaged in productive activities
 - b. Encouraged to take breaks
 - c. Disengaged during work hours
 - d. Assigned to indirect labor tasks
- 18. The implementation of flexible work arrangements allows businesses to:
 - a. Increase direct labor costs
 - b. Align work schedules with operational needs
 - c. Eliminate indirect labor
 - d. Decrease employee satisfaction

19. Recognition programs, training opportunities, and a positive work environment contribute to:



- a. Increased employee dissatisfaction
- b. Reduced motivation
- c. Increased idle time
- d. Enhanced employee satisfaction and motivation
- 20. Implementing cost control measures during slow periods involves:
 - a. Increasing direct labor costs
 - b. Temporary layoffs, furloughs, or adjustments to the workforce size
 - c. Continuous monitoring and analysis
 - d. Promoting overtime
- 21. What does holiday pay refer to?
 - a. Additional compensation for working extra hours
 - b. Compensation for working during holidays
 - c. Fixed monthly salary
 - d. Overtime payment
- 22. The importance of accounting for holiday pay includes:
 - a. Cost allocation to specific cost centers
 - b. Reducing labor costs
 - c. Ignoring legal obligations
 - d. Avoiding employee recognition
- 23. Overtime refers to:
 - a. Standard working hours
 - b. Extra compensation for working more than regular hours
 - c. Holiday pay
 - d. Fixed fees for outsourced workers
- 24. The importance of accounting for overtime includes:
 - a. Reducing project budgets
 - b. Monitoring and controlling labor costs
 - c. Ignoring cost control measures
 - d. Promoting idle time
- 25. Accurate tracking of holiday pay and overtime is essential for:
 - a. Increasing labor costs
 - b. Controlling labor costs
 - c. Promoting continuous monitoring
 - d. Ignoring financial reporting
- 26. What is the role of holiday pay in cost allocation?
 - a. Reducing costs
 - b. Ignoring cost centers
 - c. Appropriately distributing costs among relevant areas
 - d. Promoting idle time
- 27. Overtime accounting helps allocate additional labor costs to:
 - a. Fixed costs
 - b. Specific projects
 - c. Indirect labor
 - d. Outsourced workers
- 28. The financial impact of extra compensation can be assessed through:
 - a. Efficient scheduling



- b. Continuous monitoring
- c. Overtime accounting
- d. Task allocation
- 29. Compliance with labor laws regarding holiday pay and overtime reduces the risk of:
 - a. Legal issues and penalties
 - b. Continuous monitoring
 - c. Increased idle time
 - d. Employee recognition
- 30. Allocating holiday pay and overtime costs to specific cost centers is crucial for:
 - a. Reducing labor costs
 - b. Accurate budgeting
 - c. Promoting inefficient scheduling
 - d. Ignoring legal considerations
- 31. Casual workers are often employed on a:
 - a. Long-term basis
 - b. Short-term basis
 - c. Fixed schedule
 - d. Overtime basis
- 32. The cost structure for casual workers often includes:
 - a. Fixed salaries with benefits
 - b. Variable wages without benefits
 - c. Overtime payments
 - d. Continuous monitoring costs
- 33. Outsourced workers are engaged through:
 - a. Staggered work hours
 - b. Continuous monitoring
 - c. Contractual agreements
 - d. Efficient scheduling
- 34. The flexibility of the cost structure for casual workers allows businesses to:
 - a. Increase fixed costs
 - b. Adjust hours based on demand
 - c. Eliminate overtime
 - d. Ignore cost control measures
- 35. Accurate costing for casual workers includes tracking:
 - a. Only wages
 - b. Any applicable benefits and related expenses
 - c. Only variable costs
 - d. Fixed costs
- 36. Outsourcing allows businesses to access:
 - a. A limited pool of skills
 - b. Specialized skills without long-term commitments
 - c. Only general skills
 - d. A large pool of casual workers
- 37. The importance of tracking costs associated with casual workers is crucial for:
 - a. Ignoring financial reporting
 - b. Accurate budgeting
 - c. Reducing labor costs



- d. Increasing idle time
- 38. Contractual agreements with outsourced workers may include:
 - a. Fixed fees, variable fees, or a combination of both
 - b. Only fixed fees
 - c. Continuous monitoring fees
 - d. Overtime fees
- 39. Allocating costs to specific projects or cost centers for casual workers helps in:
 - a. Promoting inefficient scheduling
 - b. Accurate budgeting
 - c. Reducing employee engagement
 - d. Ignoring cost transparency
- 40. Tracking and allocating costs associated with outsourcing provide transparency into:
 - a. The total cost of labor
 - b. Only direct labor costs
 - c. Continuous monitoring costs
 - d. Overtime costs

41. Casual workers and outsourced workers often have different cost structures compared to:

- a. Direct labor
- b. Indirect labor
- c. Regular employees
- d. Efficient scheduling
- 42. The goal of allocating costs to specific projects or departments for outsourced services is to:
 - a. Increase project budgets
 - b. Promote idle time
 - c. Evaluate performance and efficiency
 - d. Reduce employee motivation
- 43. The unique financial implications of casual workers and outsourced workers are understood through:
 - a. Ignoring cost structures
 - b. Continuous monitoring
 - c. Accurate tracking and allocation
 - d. Reducing employee satisfaction
- 44. Casual workers are typically employed without the same level of:
 - a. Job security or benefits as regular full-time employees
 - b. Job security as regular full-time employees
 - c. Fixed work hours as regular full-time employees
 - d. Employee engagement as regular full-time employees

45. The cost structure for casual workers tends to be more:

- a. Fixed
- b. Variable
- c. Indirect
- d. Overtime-based

46. Outsourced workers are hired to perform specific tasks or services on behalf of a business

through:

- a. Legal obligations
- b. Continuous monitoring
- c. Contractual agreements



- d. Efficient scheduling
- 47. The main benefit of outsourcing is accessing:
 - a. A limited pool of skills
 - b. General skills without long-term commitments
 - c. Specialized skills without long-term commitments
 - d. Fixed work hours
- 48. The financial impact of casual workers and outsourced workers can be assessed through:
 - a. Task allocation
 - b. Accurate tracking and allocation
 - c. Increased employee satisfaction
 - d. Ignoring financial reporting
- 49. Casual workers are often paid on a(n):
 - a. Annual basis
 - b. Monthly basis
 - c. Hourly basis
 - d. Overtime basis
- 50. The importance of tracking and allocating costs associated with outsourcing is crucial for:
 - a. Ignoring cost transparency
 - b. Efficient scheduling
 - c. Evaluating the performance of regular employees
 - d. Assessing the cost-effectiveness of outsourcing arrangements
- 51. What is Labour Turnover?
 - a. The rate at which employees join a company
 - b. The rate at which employees leave a company and are replaced
 - c. The total number of employees in a company
 - d. The average time an employee spends in a company
- 52. How is Labour Turnover calculated?
 - a. (Number of Employees Hired / Total Employees) x 100
 - b. (Number of Employees Who Left / Total Employees) x 100
 - c. (Number of Employees Who Left / Average Number of Employees) x 100
 - d. (Number of Employees Hired / Average Number of Employees) x 100
- 53. Why is understanding the reasons for turnover important?
 - a. To increase turnover rates
 - b. To implement effective retention strategies
 - c. To reduce employee satisfaction
 - d. To avoid exit interviews
- 54. What is a key strategy to reduce turnover and minimize labour costs?
 - a. Increasing workloads
 - b. Offering competitive compensation and benefits
 - c. Ignoring workplace issues
 - d. Decreasing communication with employees
- 55. How is Labour Turnover calculated using the provided formula?
 - a. (Number of Employees Who Left / Total Employees) x 100
 - b. (Number of Employees Who Left / Average Number of Employees) x 100
 - c. (Number of Employees Hired / Average Number of Employees) x 100
 - d. (Average Number of Employees / Number of Employees Who Left) x 100
- 56. What does the Labour Turnover Rate measure?



- a. Employee satisfaction
- b. The rate at which employees leave a company
- c. The rate at which employees are hired
- d. Company profits
- 57. What is the purpose of exit interviews in the context of Labour Turnover?
 - a. To increase turnover
 - b. To understand reasons behind employee departures
 - c. To avoid communication with departing employees
 - d. To calculate the Labour Turnover Rate
- 58. Which factor does NOT contribute to reducing turnover, as mentioned in the information?
 - a. Improving work environment
 - b. Competitive compensation and benefits
 - c. Ignoring workplace issues
 - d. Providing career development opportunities
- 59. What does the Labour Turnover Rate formula include?
 - a. (Number of Employees Hired / Average Number of Employees)
 - b. (Number of Employees Who Left / Total Employees)
 - c. (Average Number of Employees / Number of Employees Who Left)
 - d. (Number of Employees Who Left / Average Number of Employees)
- 60. Why is continuous monitoring of turnover important?
 - a. To ignore industry benchmarks
 - b. To identify trends and assess retention strategies
 - c. To increase turnover rates
 - d. To avoid adjustment of strategies
- 61. In hourly wages, how are employees paid?
 - a. A fixed amount monthly
 - b. A fixed rate per hour worked
 - c. A commission based on sales
 - d. A share of company profits
- 62. What is a potential drawback of hourly wages mentioned in the information?
 - a. Predictable and stable labor costs
 - b. Overtime may result in additional costs
 - c. Common in industries with consistent workloads
 - d. Suitable for part-time positions only
- 63. In which industry is piece-rate payment common?
 - a. Information technology
 - b. Manufacturing or piecework-oriented industries
 - c. Retail
 - d. Banking
- 64. What is the purpose of bonuses and incentives in wage payment?
 - a. To increase fixed labor costs
 - b. To motivate employees and improve productivity
 - c. To decrease overall compensation
 - d. To complicate the reimbursement process
- 65. What is a characteristic of deferred compensation?
 - a. Paid out immediately
 - b. Withheld and paid out at a later date, such as retirement



- c. Tied to sales or performance metrics
- d. Common in industries requiring frequent travel
- 66. What is the purpose of incentive plans?
 - a. To decrease employee engagement
 - b. To reward employees for achieving specific goals
 - c. To create a negative work environment
 - d. To discourage performance improvement
- 67. What type of incentive plan involves employees receiving a share of the company's profits?
 - a. Bonuses
 - b. Profit-Sharing
 - c. Commission
 - d. Stock Options
- 68. What is a potential impact of incentive plans on labour costs?
 - a. Increasing fixed costs
 - b. Reducing overall compensation
 - c. Introducing variable costs linked to performance
 - d. Making labour costs more predictable
- 69. How do incentive plans benefit organizations?
 - a. By discouraging employee performance
 - b. By reducing competitive advantage
 - c. By aligning individual and team goals with organizational objectives
 - d. By avoiding additional expenses
- 70. What is a challenge associated with incentive plans?
 - a. Lack of cost management
 - b. Lack of fairness and transparency
 - c. Lack of measurable metrics
 - d. Lack of communication
- 71. Which is NOT a type of incentive plan mentioned in the information?
 - a. Recognition Programs
 - b. Stock Options
 - c. Flexible Benefits
 - d. Hourly Wages
- 72. What does Profit-Sharing in incentive plans align with?
 - a. Employee engagement
 - b. Company profits
 - c. Fixed salary
 - d. Overtime payments
- 73. What is the importance of clear objectives in the implementation of incentive plans?
 - a. To confuse employees
 - b. To avoid employee understanding
 - c. To discourage employee participation
 - d. To define the goals and criteria for earning incentives
- 74. How often should incentive plans be evaluated according to the information?
 - a. Never
 - b. Periodically
 - c. Weekly
 - d. Annually



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UNIT 2: LABOUR COST CONTROL

- 75. What is a key consideration in the implementation of incentive plans?
 - a. Lack of tailoring to roles
 - b. Lack of clear objectives
 - c. Lack of regular evaluation
 - d. Lack of alignment with organizational goals

ANSWER

- 1. Easily traced to specific products
- 2. Machine operators
- 3. Variable costs
- 4. Cannot be easily traced to a specific product
- 5. b. Involved in the production process
- 6. c. They maintain the production environment
- 7. c. Allocation to overhead costs
- 8. b. Idle time
- 9. b. Direct costs
- 10. b. Reduce idle time
- 11. b. Carefully planning work shifts
- 12. c. Seamlessly transition employees between tasks
- 13. b. Remote work options
- 14. c. Idle time
- 15. Enhanced employee satisfaction and motivation
- 16. b. Temporary layoffs
- 17. a. Engaged in productive activities
- **18.** Align work schedules with operational needs
- 19. Enhanced employee satisfaction and motivation
- 20. b. Temporary layoffs, furloughs, or adjustments to the workforce size
- 21. b. Compensation for working during holidays
- 22. Cost allocation to specific cost centers
- 23. Extra compensation for working more than regular hours
- 24. Monitoring and controlling labor costs
- 25. b. Controlling labor costs
- 26. c. Appropriately distributing costs among relevant areas
- 27. b. Specific projects
- 28. c. Overtime accounting
- 29. Legal issues and penalties
- 30. Accurate budgeting
- 31. Short-term basis
- 32. b. Variable wages without benefits
- **33.** c. Contractual agreements
- 34. b. Adjust hours based on demand
- 35. b. Any applicable benefits and related expenses
- 36. b. Specialized skills without long-term commitments
- 37. b. Accurate budgeting
- 38. Fixed fees, variable fees, or a combination of both



- 39. Accurate budgeting
- 40. The total cost of labor
- 41. Regular employees
- 42. Evaluate performance and efficiency
- 43. Accurate tracking and allocation
- 44. Job security or benefits as regular full-time employees
- 45. Variable
- 46. Contractual agreements
- 47. Specialized skills without long-term commitments
- 48. Accurate tracking and allocation
- 49. Hourly basis
- 50. Assessing the cost-effectiveness of outsourcing arrangements
- 51. b. The rate at which employees leave a company and are replaced.
- 52. c. (Number of Employees Who Left / Average Number of Employees) x 100.
- 53. b. To implement effective retention strategies.
- 54. c. Ignoring workplace issues.
- 55. c. (Number of Employees Who Left / Average Number of Employees) x 100.
- 56. b. The rate at which employees leave a company.
- 57. b. To understand reasons behind employee departures.
- 58. c. Ignoring workplace issues.
- 59. c. (Average Number of Employees / Number of Employees Who Left).
- 60. b. To identify trends and assess retention strategies.
- 61. b. A fixed rate per hour worked.
- 62. b. Overtime may result in additional costs.
- 63. b. Manufacturing or piecework-oriented industries.
- 64. b. To motivate employees and improve productivity.
- 65. b. Withheld and paid out at a later date, such as retirement.
- 66. b. To reward employees for achieving specific goals.
- 67. b. Profit-Sharing.
- 68. c. Introducing variable costs linked to performance.
- 69. c. By aligning individual and team goals with organizational objectives.
- 70. b. Lack of fairness and transparency.
- 71. Hourly Wages.
- 72. b. Company profits.
- 73. To define the goals and criteria for earning incentives.
- 74. b. Periodically.
- 75. Lack of alignment with organizational goals.